

TERMS & CONDITIONS

Please read over the terms and conditions carefully, by submitting payment you agree to the terms and conditions.

Payment – Catering, Events & Group Bookings

A non refundable deposit of \$750 is required to secure the date and confirm booking
The balance is due and payment is required 6 weeks from date of function

Secure Online Payments

The K Consulting Group, trading as Storm Bay Events and Catering use Square, XERO, Stripe ANZ, WESTPAC and Paypal to process your secure credit card payment. Your complete credit card number cannot be viewed by K Consulting Group or any outside party. We never permanently store complete credit card details on site. Please visit www.squareup.com/au/en for further information.

Cancellation Policy. Within 14 days from event, the client will incur 100 percent cancellation fee of the total amount confirmed payable by client. Within 3 months for the event date will incur 50 percent cancellation fee of the total amount confirmed payable by client.

Menu & Food Allergens

Menu subject to change, price and availability.

Our menus contain many food allergens and intolerances. All food items are prepared in the same kitchen, handling ingredients made from wheat, cereals containing gluten, milk, tree nuts, peanuts, crustaceans, fish, sesame seeds, eggs, soybeans and lupins. Whilst all reasonable efforts are taken to accommodate individual guest dietary needs, we cannot guarantee our food will be 100% allergen free. Selected dishes can be prepared without the addition of wheat, gluten or dairy, however, we cannot guarantee traces will not remain.

Travel Time

Storm Bay Events and Catering reserve the right to determine when staff travel is applicable, depending on the staff numbers needed for the event as well as the access and parking facilities.

Accommodation

For events outside of the 80 km radius from Hobart GPO, accommodation will be required for staff of the event, function or wedding, the cost will be charged on to the client. This will be confirmed on quotation and discussed with client. Events, functions, or weddings on Bruny Island accommodation will be required and the cost will be charged on to the client. This will be negotiated.

Confirmation of details

Menus, final numbers, dietary requirement, and staff for functions are to be confirmed 14 days prior to event. If the final numbers decrease after confirmation has been made you will be charged at your confirmed numbers

Staffing

Storm Bay Events and Catering provide staff for a minimum 3 hours from the time they arrive at your venue. Required staff will need to have access to the venue 1 hour before guest arrival. Wait staff will be allocated at 1 wait staff for 20 guest ratio unless otherwise discussed with the client. Chefs will be allocated based on number of guest and complexity of menu chosen. If staff are required beyond the quoted time, clients are required to pay additional staff costs. K Consulting Group will provide a final tax invoice within 7 days after your event. Staff